



Membership Terms and Conditions

Effective Date: 17th September 2025

These Terms and Conditions ("Terms") govern your membership with Shooters Union Australia Limited ("we", "our", or "us"). By applying for, renewing, or maintaining your membership, you ("Member", "you", or "your") agree to be bound by these Terms, as well as our Constitution, Privacy Policy, and Member Code of Conduct.

1. Definitions

- Member: A person or organisation accepted into the membership of Shooters Union Australia.
- Membership Term: The period for which membership is valid.
- Subscription (Auto Pay): A recurring membership arrangement, typically annual.
- Member Portal: The online platform provided for managing your membership.

2. Eligibility and Application

2.1 You must meet the eligibility requirements as outlined in our Constitution and membership rules.

2.2 You must provide accurate and complete information during the application process.

Membership may be refused or revoked if false information is provided.

2.3 By applying, you acknowledge your obligation to comply with these Terms, the Privacy Policy, and the Member Code of Conduct.

3. Membership Categories

3.1 We offer various membership types including Individual and Affiliate/Club.

3.2 Each category may have different fees, benefits, and eligibility criteria, which are outlined on our website or application forms.



4. Term, Renewal and Lapse

- 4.1 Membership is valid for the duration stated upon application, typically 12 months.
- 4.2 Subscription (Auto Pay) memberships will automatically renew unless cancelled before the renewal date.
- 4.3 If payment is not received by the due date, your membership may be suspended or terminated.

5. Fees, Payments, and Refunds

- 5.1 Membership fees must be paid in full at the time of application or renewal.
- 5.2 By selecting a subscription (Auto Pay) membership, you authorise us to charge the applicable fee to your nominated payment method at each renewal.
- 5.3 A full refund is available for new memberships cancelled in writing within 7 days of payment. A refund may be considered for membership renewals if claimed within 7 days of the payment being processed.
- 5.4 Refund requests must be submitted to membership@shootersunion.com.au with supporting details.

6. Member Obligations

- 6.1 You must act lawfully and ethically and uphold the values and reputation of Shooters Union Australia.
- 6.2 You must comply with any directions issued by us related to membership, events, or conduct.

7. Nature of Membership and Benefits

- 7.1 Your membership primarily supports our advocacy activities undertaken on behalf of all members and the wider shooting community. Shooters Union Australia represents the collective interests of members and the industry, not individual requests for advocacy or support.
- 7.2 Membership is not a subscription for individual services or entitlements. From time to time, support or individual services may be provided, but these are not guaranteed.
- 7.3 Supplementary benefits such as club membership (which may support genuine reason for firearms licensing in some states), insurance coverage, and legal defence funds are subject to additional eligibility criteria, terms, and conditions. These are outlined on our website and may change over time.
- 7.4 A change, modification, or withdrawal of supplementary benefits does not constitute a failure by Shooters Union Australia to meet its obligations as a member organisation.



8. Benefits and Services

8.1 Members may receive services including but not limited to: access to club membership, insurance, advocacy, industry updates, discounts, and event participation.

8.2 We reserve the right to amend or withdraw member benefits at any time without notice.

8.3 Member benefits may be subject to separate terms and conditions. It is the member's responsibility to review eligibility requirements published on our website.

8.4 We are not responsible for any third-party offers or services.

9. Insurance and Liability

9.1 Members receive access to a \$20 million public liability insurance policy as a member benefit.

9.2 Additional conditions and eligibility criteria may apply to this insurance coverage. These are subject to change, and full details are published on our website.

9.3 In the event of an incident that may result in a claim, members must notify Shooters Union Australia in writing within 7 days of the incident to discuss the matter and determine eligibility for coverage.

9.4 We accept no liability for personal injury, loss, or damage arising from participation in any activities or use of benefits unless required under law.

10. Conduct and Disciplinary Action

10.1 Members must comply with the Member Code of Conduct and act in a manner that does not bring the organisation into disrepute.

10.2 Misconduct may result in disciplinary action including warnings, suspension, or termination of membership.

10.3 Members have the right to request a review of disciplinary decisions.

11. Digital Services and Portal Use

11.1 Members may access online services via our Member Portal.

11.2 You are responsible for maintaining the confidentiality of your login credentials.

11.3 Misuse of digital services may result in loss of access or membership.

12. Privacy and Data Use

12.1 We are committed to protecting your privacy in accordance with the Privacy Act 1988 (Cth).

12.2 Your personal information will be used solely for managing your membership, providing benefits, and communicating with you.

12.3 A copy of our full Privacy Policy is available at www.shootersunion.org.au



13. Termination and Cancellation

13.1 You may cancel your membership at any time by providing written notice.

13.2 We may terminate your membership for breach of these Terms or conduct deemed harmful to the organisation.

13.3 No refunds will be issued upon voluntary cancellation after 7 days from joining.

14. Communications

14.1 We may communicate with you via email, SMS, post, or Member Portal and through the SUA Membership App notifications.

14.2 It is your responsibility to keep your contact information up to date.

15. Changes to Terms

15.1 We may update these Terms at any time. Material changes will be communicated via email or website notice.

15.2 Continued use of your membership constitutes acceptance of the updated Terms.

16. Dispute Resolution

16.1 We are committed to resolving disputes promptly and fairly.

16.2 If you have a concern about your membership or these Terms, please contact us in writing at membership@shootersunion.com.au.

16.3 We will acknowledge your dispute within 5 business days and aim to resolve the matter within 21 business days.

16.4 If the dispute cannot be resolved internally, both parties may agree to refer the matter to external mediation. Mediation will be conducted in accordance with the rules of an independent and mutually agreed dispute resolution service.

16.5 Any costs associated with mediation will be shared equally unless otherwise agreed.

17. Governing Law

17.1 These Terms are governed by the relevant state and territory laws and the Commonwealth of Australia.

17.2 Any disputes will be subject to the jurisdiction of the courts of the relevant authority.



18. Requirement for Pistol Club and/or Collectors Branch membership – QLD ONLY

18.1 If you are a member of or join the Pistol Club and/or Collectors' Branch, you must always maintain a current and valid membership with Shooters Union Australia. If your membership with Shooters Union Australia lapses or is not maintained, your membership with the Pistol Club and/or Collectors Branch will be invalid and non-compliant with QLD legislation.

18.2 Membership fees to the Pistol Club and/or Collectors Branch must be paid in full at the time of application or renewal.

19. Mandatory Attendance – Shooters Union NSW ONLY

19.1 Members who nominated Shooters Union NSW as their primary hunting club for the genuine reason of recreational hunting and vermin control are required to participate in at least two hunting club events or attendances. Shooters Union NSW will advise members accordingly of the online event details before the end of the financial year.

19.2 Failure to attend 2 mandatory events during the financial year will be reported to the NSW Firearms Registry as required under our club obligations.

20. Contact Information

Shooters Union Australia Limited
GPO Box 1698, Brisbane, QLD 4001
Email: membership@shootersunion.com.au
Phone: 0409 701 109